- 1.0 The Council's PDR Scheme runs on two cycles.
  - A) Revenues and Benefits Service have their full year objectives and PDRs in June/ July. 100% of the Revenue and Benefits Service PDRs have been completed in June/July and 100% have had objectives set. Their mid-year review is due in December /January and 100% of reviews have taken place
  - B) The rest of the Council have their full year objectives set and a full PDR in December/ January; a mid-year review takes place in June/ July. 84.84% of full year PDRS have been completed and 78.37% of full year objectives set.
- 1.1 If we break down the data by directorate, it can be noted that all three directorates have outstanding reviews and objectives to be completed.

Directorate	2014/15	2014/15	2015/2016
	Mid-year	Full year	Objectives
	Review	completed	completed
	completed		
Customer &	98.85%	86.52%	86.52%
Community Services	(86/87)	(77/89)	(77/89)
Finance and Support	99.26%	91.16%	73.58%
Services	(134/135)	(134/147)	(39/53)
Neighbourhood	87.10%	73%	72.16%
Services	(81/93)	(73/100)	(70/97)
Executive	100%	100%	100%
	(7/7)	(7/7)	(6/6)

1.2 If we break down the data by service.

Service	2014/15	2014/15	2015/16
	Mid-year	Full year	Objectives
	Review	Review	completed
	completed	completed	
Finance and	100%	100%	100%
Support Services SMG	(4/4)	(4/4)	(3/3)

Corporate Risk	100%	35%*	30%*
	(5/5)	(7/20)	(6/20)
Financial Services	90.91	100%**	100%**
and Performance	(10/11)	(5/5)	(1/1)
People and	100%	100%	100%
Property Services	(23/23)	(14/14)	(8/8)
Revenue and	100%	100%	100%
Benefits Shared	(74/74)	(86/86)	(3/3)
Service			
Democratic and	100%	100%	100%
Legal Services	(18/18)	(18/18)	(18/18)
Neighbourhood	100%	100%	100%
services SMG	(3/3)	(3/3)	(3/3)
Housing Services	100%	100%	100%
	(11/11)	(11/11)	(13/13)
Planning and	77.08%	48.08%	37.21%
Building Control	(37/48)	(25/52)	(16/43)
Community Safety	96.77%	100%	100%
and Health	(30/31)	(34/34)	(38/38)
Services			
Executive	100%	100%	100%
	(7/7)	(7/7)	(6/6)
Customer and	100%	50%	50%
Community	(4/4)	(2/4)	(2/4)
Services SMG			
Customer Services	100%	100%	100%
& Parking	(33/33)	(32/32)	(33/33)
Communications,	100%	100%	100%
Engagement and	(19/19)	(21/21)	(20/20)
Cultural Services			
Economic	100%	100%	100%
Development	(2/2)	(2/2)	(2/2)
Environmental	96.55%	66/67%	66.67%
Services	(28/29)	(20/30)	(20/30)

<sup>\*</sup>full year reviews and objectives have been completed but paperwork has not been signed off

<sup>\*\*100%</sup> compliance has been reached for reviews and objectives due. Due to new Head of Service reviews and objectives for Strategic Finance are to be completed in the next month